

# Transient Solution of $M^X/M/C$ Queueing Model for Homogenous Servers, with Catastrophes, Balking & Vacation



G.Kavitha, K.Julia Rose Mary

**Abstract:** In this paper we analyze  $M^X/M/C$  Queueing model of homogenous service rate with catastrophes, balking and vacation. Here we consider the customers, where arrival follow a poisson and the service follows an exponential distribution. Based on the above considerations, under catastrophes, balking and vacation by using probability generating function along with the Bessel properties we obtain the transient solution of the model in a simple way.

**Keywords:** Homogeneous servers, vacation, balking, catastrophes, Bessel function.

Pazhani et al [7] analyze a single server queueing system of infinite capacity along with second optional service. Sasikala and Indhira[9] explain about an overview of bulk service with queueing models. Dharmaraja [4] found that the transient solution for markovian queueing model with heterogeneous server and catastrophes. Ayyappan and Sathiya[2] declare that the bulk arrival queue with two types of service, vacation in the transient model. Sherbiny [10] describes the varying arrival and departure rate with an infinite server queue in the transient model. Based on the above literature the transient solution for bulk customers entering the system under catastrophes, balking and vacation effects are analyzed.

## I. INTRODUCTION

Queueing system can be classified as customer arriving, waiting for service and leaving the system after being served. More contributions have been developed in different directions of queueing theory. Ammar [1] has discussed the transient behavior of a multiple vacations queue with impatient customers. Bharathidass et al [3] describe the single server of bulk service queue with the concepts like vacation, breakdown and repair and also, he explained about the expected number of units in the system under various positions of the server. Doshi [5] has developed the queueing system with two types of vacation named as primary and secondary also he gave an overview of some results and his methodology used to obtain various results for two vacation models. MaragathaSundari and Srinivasan [6] analyze a M/G/1 queue with single server vacation of Bernoulli schedule.

The governing equations are

$$\frac{dP_{i0}(t)}{dt} = \mu P_{i1}(t) - (\lambda_0 + \lambda_1 + \theta + \epsilon)P_{i0}(t) + \epsilon \tag{1}$$

$$\frac{dP_{in}(t)}{dt} = \lambda_0 P_{i0}(t) + (\lambda_1 + \theta)P_{i,n-1}(t) - (\lambda_1 + \epsilon + n\mu + \theta)P_{in}(t) + (n+1)\mu P_{i,n+1}(t) \tag{2}$$

$1 \leq n < C$

$$\frac{dP_{ic}(t)}{dt} = (\lambda_1 + \theta)P_{i,c-1}(t) - (\lambda_2\beta + \epsilon + c\mu + \theta)P_{ic}(t) + c\mu P_{i,c+1}(t) \quad n = c \tag{3}$$

$$\frac{dP_{in}(t)}{dt} = (\lambda_2\beta + \theta)P_{i,n-1}(t) - (\lambda_2\beta + \epsilon + c\mu + \theta)P_{in}(t) + c\mu P_{i,n+1}(t) \quad , n > c \tag{4}$$

$$\text{By defining } P(z, t) = q_c(t) + \sum_{n=1}^{\infty} P_{n+c}(t)z^n \tag{5}$$

$$P(z, 0) = 1 \text{ and } q_c(t) = \sum_{n=0}^c P_{in}(t) \tag{6}$$

Adding eqn (1) – (3) we get

$$\frac{dq_c(t)}{dt} = -(\lambda_2\beta + \theta)P_{ic}(t) + c\mu P_{i,c+1}(t) - \epsilon q_c(t) + \epsilon \tag{7}$$

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Now multiplying the equation by  $z^n$  summing over the corresponding limit values, we get,

$$\frac{d \sum_{n=1}^{\infty} P_{i,n+c}(t)z^n}{dt} = (\lambda_2 \beta + \theta)zP_{ic}(t) - [(\lambda_2 \beta + \varepsilon + c\mu + \theta) + [(\lambda_2 \beta + \theta)z + \frac{c\mu}{z}]] \sum_{n=1}^{\infty} P_{i,c+n}(t)z^n - c\mu P_{i,c+1}(t) \quad (8)$$

Adding eqn (7) & (8) using (5) we get

$$\frac{dP(z, t)}{dt} = \left[ \left( (\lambda_2 \beta + \theta)z + \frac{c\mu}{z} \right) - (\lambda_2 \beta + \varepsilon + c\mu + \theta) \right] P(z, t) - \left[ \left( (\lambda_2 \beta + \theta)z + \frac{c\mu}{z} \right) - (\lambda_2 \beta + c\mu + \theta) \right] q_c(t) + \varepsilon + (\lambda_2 \beta + \theta)(z - 1)P_{ic}(t) \quad (9)$$

By Solving the above first order differential equation we get,

$$P(z, t) = e^{\left[ (\lambda_2 \beta + \theta)z + \frac{c\mu}{z} - (\lambda_2 \beta + \varepsilon + c\mu + \theta) \right] t} + \int_0^t \left[ (\lambda_2 \beta + \theta)(z - 1)P_{ic}(u) - \left[ \left( (\lambda_2 \beta + \theta)z + \frac{c\mu}{z} \right) - (\lambda_2 \beta + c\mu + \theta) \right] q_c(u) \right] e^{\left[ (\lambda_2 \beta + \theta)z + \frac{c\mu}{z} - (\lambda_2 \beta + \varepsilon + c\mu + \theta) \right] (t-u)} du + \varepsilon \int_0^t e^{\left[ (\lambda_2 \beta + \theta)z + \frac{c\mu}{z} - (\lambda_2 \beta + \varepsilon + c\mu + \theta) \right] (t-u)} du \quad (10)$$

By considering,  $a = 2\sqrt{(\lambda_2 \beta + \theta)c\mu}$  &  $b = \sqrt{\frac{(\lambda_2 \beta + \theta)}{c\mu}}$  then we obtain

$$e^{\left( (\lambda_2 \beta + \theta)z + \frac{c\mu}{z} \right) t} = \sum_{n=-\infty}^{\infty} (bz)^n I_n(at) \quad (11)$$

By Applying eqn (11) in eqn (10) we get

$$P(z, t) = e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)t} \left[ \sum_{n=-\infty}^{\infty} (bz)^n I_n(at) + (\lambda_2 \beta + \theta) \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} \left[ \sum_{n=-\infty}^{\infty} (bz)^n [b^{-1} I_{n-1} a(t-u) - I_n a(t-u)] P_{ic}(u) du + \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} \sum_{n=-\infty}^{\infty} (bz)^n [-(\lambda_2 \beta + \theta)b^{-1} I_{n-1} a(t-u) + (\lambda_2 \beta + \theta + c\mu) I_n a(t-u) - c\mu b I_{n+1} a(t-u)] q_c(u) du + \varepsilon \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} \sum_{n=-\infty}^{\infty} (bz)^n I_n a(t-u) du \right] \right] \quad (12)$$

By comparing the coefficient of  $z^n$  on both the side of eqn (12) we obtain for  $n=1,2,\dots$  by using eqn (5)

$$P_{in+c}(t) = e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)t} b^n I_n(at) + (\lambda_2 \beta + \theta) \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} [b^{n-1} I_{n-1} a(t-u) - b^n I_n a(t-u)] P_{ic}(u) du - \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} [(\lambda_2 \beta + \theta) b^{n-1} I_{n-1} a(t-u) - (\lambda_2 \beta + \theta + c\mu) b^n I_n a(t-u) + c\mu b^{n+1} I_{n+1} a(t-u)] q_c(u) du + \varepsilon \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} b^n I_n a(t-u) du \quad (13)$$

Again, comparing the constant terms in eqn (12) and substituting  $n=0$  we get

$$q_c(t) = e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)t} I_0(at) + (\lambda_2 \beta + \theta) \int_0^t e^{-(\lambda_2 \beta + \varepsilon + \theta + c\mu)(t-u)} [b^{-1} I_1 a(t-u) - I_0 a(t-u)] P_{ic}(u) du + \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} [-a I_1 a(t-u) + (\lambda_2 \beta + c\mu + \theta) I_0 a(t-u)] q_c(u) du + \varepsilon \int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} I_0 a(t-u) du \quad (14)$$

Eqn (13) implies that

$$\int_0^t e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)(t-u)} [(\lambda_2 \beta + \theta) I_{n+1} a(t-u) b^{n-1} - (\lambda_2 \beta + \theta + c\mu) b^n I_n a(t-u) + c\mu b^{n+1} I_{n-1} a(t-u)] q_c(u) du = e^{-(\lambda_2 \beta + \varepsilon + c\mu + \theta)t} b^n I_n(at)$$



$$+(\lambda_2\beta + \theta) \int_0^t e^{-(\lambda_2\beta + \varepsilon + c\mu + \theta)(t-u)} [b^{n-1}I_{n+1}a(t-u) - b^n I_n a(t-u)] P_{ic}(u) du + \varepsilon \int_0^t e^{-(\lambda_2\beta + \varepsilon + c\mu + \theta)(t-u)} b^n I_n a(t-u) du \tag{15}$$

By using (15) in eqn (13) we get  $P_{in}(t)$  implies that

$$P_{in+c}(t) = nb^n \int_0^t e^{-(\lambda_2\beta + \varepsilon + c\mu + \theta)(t-u)} \left[ \frac{I_n a(t-u)}{(t-u)} \right] P_{ic}(u) du \tag{16}$$

The remaining probabilities  $P_{in}(t)$   $n = 0, 1, 2 \dots c$  can be found by solving the system of equations

(1)& (2).

The matrix form of eqn (1) & (2) can be represented as

$$\frac{dP(t)}{dt} = AP(t) + c\mu P_{ic}(t)e_1 + \varepsilon e_2 \tag{17}$$

where the matrix  $A = (b_{ij})_{(c \times c)}$  is given as

$$\begin{bmatrix} -(\lambda_0 + \lambda_1 + \theta + \varepsilon) & \mu & \dots & 0 \\ (\lambda_0 + \lambda_1 + \theta) & -(\lambda_1 + \varepsilon + \mu + \theta) & & 0 \\ \vdots & \vdots & & \vdots \\ 0 & 0 & & (c-1)\mu \\ 0 & 0 & & -(\lambda_1 + \varepsilon + (c-1)\mu + \theta) \end{bmatrix}$$

$P(t) = (P_0(t), P_1(t) \dots P_{c-1}(t))^T$   $e_1 = (0, 0 \dots 1)^T$  and  $e_2 = (1, 0 \dots 0)^T$  are column vectors of order C.  $P^*(s)$  denote the laplace transforms of  $P(t)$ .

By taking the laplace transforms of eqn (17) and solving of  $P^*(s)$ , we get

$$P^*(s) = [c\mu P_{ic}^*(s)e_1 + P(0) + \frac{\varepsilon}{s}e_2] [SI - A]^{-1} \tag{18}$$

$$\text{Thus } e^T P^*(s) + P_{ic}^*(s) = q_c^*(s) \tag{19}$$

By define  $f(s) = [(s + \lambda_2\beta + c\mu + \varepsilon + \theta) - \sqrt{(s + \lambda_2\beta + c\mu + \varepsilon + \theta)^2 - a^2}]$

Taking laplace of eqn (14) and solving for  $q_c^*(s)$  we get,

$$s(s + \varepsilon)q_c^*(s) = (s + \varepsilon) + sP_{ic}^*(s) \frac{1}{2} [f(s) - ab] \tag{20}$$

By using eqn (20) in eqn (19) we get,

$$P_{ic}^*(s) = \frac{(s+\varepsilon)}{s} \left( \frac{1 - se^T [SI - A]^{-1} (P(0) + \frac{\varepsilon}{s}e_2)}{(s+\varepsilon + (\lambda_2\beta + \theta)) - \frac{1}{2}f(s) + c\mu e^T [SI - A]^{-1} e_1 (s+\varepsilon)} \right) \tag{21}$$

Based on Raju and Bhat [8] by letting  $[SI - A]^{-1} = (d_{ij}^*(s))_{c \times c}$

Here  $[SI - A]^{-1}$  is almost lower triangular matrix, and  $d_{ij}^*(s)$  is given by

$$d_{ij}^*(s) = \begin{cases} \frac{1}{(j+1)\mu} & \frac{u_{c,j+1}(s)u_{i,0}(s) - u_{i,j+1}(s)u_{c,0}(s)}{u_{c,0}(s)}, j = 0, 1, \dots c-2 \\ \frac{u_{i,0}(s)}{u_{c,0}(s)} & j = c-1. \end{cases}$$

(22)

$u_{i,j}(s)$  are given as,

$$u_{i,i} = 1 \qquad i = 0, 1 \dots c-1.$$

$$u_{i+1,i} = \frac{s + (\lambda_2\beta + \theta) + \varepsilon + i\mu}{(i+1)\mu} \qquad i = 0, 1 \dots c-2.$$



$$u_{i+1,i-j} = \frac{(s + (\lambda_2\beta + \theta) + \varepsilon + i\mu)u_{i,i-j} - (\lambda_2\beta + \theta)u_{i-1,i-j}}{(i+1)\mu}, \quad j \leq i, i = 1, 2 \dots c-2.$$

$$u_{c,j} = \begin{cases} (s + (\lambda_2\beta + \theta) + \varepsilon + (c-1)\mu)u_{c-1,j} - (\lambda_2\beta + \theta)u_{c-2,j} & j = 0, 1 \dots c-2 \\ (s + (\lambda_2\beta + \theta) + \varepsilon + (c-1)\mu) & j = c-1 \end{cases}$$

(23)

For other  $i$  and  $j$   $u_{i,j} = 0$

Thus Eqn (21) becomes  $P_{ic}^*(s) = \frac{(s+\varepsilon)}{s} \left( \frac{(1-(s+\varepsilon)\sum_{i=0}^{c-1} b_{i0}^*(s))}{[(s+\varepsilon+(\lambda_2\beta+\theta))^{-\frac{1}{2}}f(s)+c\mu(s+\varepsilon)\sum_{j=0}^{c-1} b_{j,c-1}^*(s)]} \right)$

(24)

and Eqn (18) yields,

$$P_k^*(s) = \left(1 + \frac{\varepsilon}{s}\right) b_{k,0}^*(s) + c\mu b_{k,c-1}^*(s) P_{ic}^*(s) \tag{25}$$

where  $e_1 = (0, 0 \dots 1)^T$  and  $e_2 = (1, 0 \dots 0)^T$

$$P_{ic}^*(s) = \frac{(1 + \frac{\varepsilon}{s})E^*(s)}{\frac{1}{2}f(s) \left[ 1 - \frac{2c\mu(1 - F^*(s))}{(s + (\lambda_2\beta + \theta) + c\mu + \varepsilon) - \sqrt{(s + (\lambda_2\beta + \theta) + c\mu + \varepsilon)^2 - a^2}} \right]} \tag{26}$$

$$E^*(s) = \sum_{i=0}^{c-1} \frac{E_i}{s-s_i} \tag{27}$$

$$\text{and } F^*(s) = \sum_{i=0}^{c-1} \frac{F_i}{s-s_i} \tag{28}$$

Here  $E_i = \lim_{s \rightarrow s_i} (s - s_i) [1 - \sum_{l=0}^{c-1} (s + \varepsilon) b_{l,c-1}^*(s)]$

$$F_i = \lim_{s \rightarrow s_i} s - s_i \left[ \sum_{l=0}^{c-1} (s + \varepsilon) b_{l,c-1}^*(s) \right] \tag{30}$$

Further Eqn (26) becomes

$$P_{ic}^*(s) = \sum_{n=0}^{\infty} \sum_{m=0}^n (n+1) \frac{(-1)^m}{c\mu} \left( \frac{a}{2(\lambda_2\beta + \theta)} \right)^{n+1} \binom{n}{m} \left[ \left(1 + \frac{\varepsilon}{s}\right) E^*(s) (F^*(s))^m \frac{[(s+(\lambda_2\beta+\theta)+c\mu+\varepsilon) - \sqrt{(s+(\lambda_2\beta+\theta)+c\mu+\varepsilon)^2 - a^2}]^{n+1}}{(n+1)a^{n+1}} \right] \tag{31}$$

By taking Laplace inverse of eqn(31) we obtain

$$P_{ic}(t) = \sum_{n=0}^{\infty} \sum_{m=0}^n \frac{(-1)^m}{c\mu} \left( \frac{a}{2(\lambda_2\beta + \theta)} \right)^{n+1} \binom{n}{m} \left[ \int_0^t E(t-u) \int_0^u F^{c(m)}(u-v) e^{-((\lambda_2\beta+\theta)+c\mu+\varepsilon)v} \frac{I_{n+1}(av)}{v} dudv \right] + \varepsilon \left[ \int_0^t G(t-u) \int_0^u F^{c(m)}(u-v) e^{-((\lambda_2\beta+\theta)+c\mu+\varepsilon)v} \frac{I_{n+1}(av)}{v} dudv \right] \tag{32}$$

Here  $G(t) = \int_0^t E(u)du$  and  $F^{c(m)}$  is  $m$ -fold convolution of  $F(t)$  with  $F^{c(0)} = \delta(t)$  is a direct delta function.

Moreover, Laplace inverse of eqn (25) yields

$$P_k(t) = b_{k0}(t) + \varepsilon \int_0^t b_{k0}(u) du + c\mu \int_0^t b_{k,c-1}(u) P_{ic}(t-u) du,$$



$$k = 0, 1 \dots c - 1 \quad (33)$$

Thus eqns (16), (32) & (33) are the state probability values of our model.

### III. CONCLUSION

In this paper by using probability generating function technique the time dependent solution of the homogenous  $M^X/M/C$  queueing model with catastrophes, balking and vacation is derived. In future, with the use of transient state probability, the various performance measures are also analyzed.

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