

# Corporate Entrepreneurship: A Strategic and Structural Perspective

C. Lakshmi Nath, T. Subba Rayudu

*Abstract:- Corporate Entrepreneurship has been recognized as a potentially viable means for promoting and sustaining organizational performance, renewal and corporate competitiveness over the past three decades. The entrepreneurial activities help companies to develop new businesses that create revenue streams. Corporate Entrepreneurship activities also enhance a company's success by promoting product and process innovations. Corporate Entrepreneurship is embodying risk taking, pro-activeness and radical product innovations. These Corporate Entrepreneurship activities can improve organizational growth and profitability and, depending on the company's competitive environment, their impact may increase over time. The empirical evidence is compelling that Corporate Entrepreneurship improves company performance by increasing the firm's pro-activeness and willingness to take risks, and by pioneering the development of new products, process and services through enriching its competitiveness. However, the creation of corporate activity is difficult since, it involves radically changing internal organizational behaviour patterns. Many studies have attempted to understand the factors that accelerate or impede Corporate Entrepreneurship, which examined the effect of a firm's strategy, organization and external environment. It appears that the environment plays a profound role and influencing. There is consensus that the external environment is an important antecedent of Corporate Entrepreneurship. Focus on the environment, the literature highlights two fire-burning questions that deserve examination. First, how do firms that compete in different environments vary in the Corporate Entrepreneurship activities? Second, which Corporate Entrepreneurship activities are philosophicative, processicative and conducive to superior performance in different environments? In this backdrop, the present paper develops a theoretical foundation of these questions and emphasizing on the perceptual mapping between Corporate Entrepreneurship and strategic management in a integrating model of Corporate Entrepreneurship, giving special and unique attention to the strategic behaviour, corporate context and organizational types.*

**Key words:** Corporate Entrepreneurship, Organizational Growth, Profitability, Competitive environment.

## I. INTRODUCTION

Entrepreneurship is considered to be a vital component in the process of economic growth and development for various reasons. It is a mechanism by which society converts technological information into products and services (Shane & Venkataraman). This type of entrepreneurially driven innovation in products or services and processes is a crucial engine driving the change process in a capitalist society (Schumpeter).

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Entrepreneurship discovers and mitigates not only technological, but also temporal and spatial inefficiencies in an economy (Shane & Venkataraman). The above makes it clear that the study of entrepreneurship is an essential component of the study of business.

Entrepreneurship has long been seen as a synonym for establishing new small firms as a suitable vehicle for entrepreneurial endeavor (Rothwell & Zegveld). Later on, a parallel strand in literature was developed stressing the importance of entrepreneurship for and within existing corporations. A widely accepted label for this branch in entrepreneurship theory aiming at bewildering existing companies with an entrepreneurial spirit is Corporate Entrepreneurship. Factors that have stimulated the emergence of Corporate Entrepreneurship as a field of research and practice are related to perceived weaknesses of the traditional methods of corporate management (e.g. highly regulated, strict hierarchy, short term focus, premeditation with cost minimization and cutting slack, narrowly defined jobs,....

Corporate Entrepreneurship is thought of as rejuvenating and revitalizing existing companies. It is brought into practice as a tool for business development, revenue, growth, profitability enhancement and pioneering the development of new products, services and processes (Kuratko et al., Lumpkin & Dess, Miles & Covin, Zahra, Zahra & Covin, Zahra et al.).

It will not come as a surprise that the expectations for Corporate Entrepreneurship are high. Yet, although some remarkable successes in creating new revenue and profit growth through Corporate Entrepreneurship have been achieved, the number of failures still appears to surpass the number of successes (Sykes). In fact, Corporate Entrepreneurship can be risky or even detrimental to a firm's short-term financial performance (Zahra & Covin). As Miles and Covin note: "Solid theoretical frameworks and empirically grounded and managerially useful prescriptions involving Corporate Entrepreneurship have not progressed as quickly as enthusiasm for the practice". Thus, current knowledge regarding the role, risks and effective conduct of corporate entrepreneurship remains limited (Miles & Covin).

## II. CORPORATE ENTREPRENEURSHIP

A major source for these conflicting results can be found in the problem of defining Corporate Entrepreneurship. It was Schumpeter, who defined the entrepreneur as anyone who helps move the economy forward by disrupting the equilibrium of the market through new combinations of resources. What all this amounts to, is that entrepreneurship can occur throughout large corporations involving any number of individuals. A scan of the literature on Corporate Entrepreneurship suggests that there are differences of views

among researchers regarding the attributes that must be present for an organisation to qualify as entrepreneurial. The concept of Corporate Entrepreneurship was coined and established by Pinchott. Pinchott's book outlined guidelines and recommendations for people inside organisations to bring forth and develop new ideas into actual business ventures.

Table 1 below, reflects some of the definitional ambiguities in the literature on corporate entrepreneurship (Sharma & Chrisman). *Table 1: Existing definitions of Corporate Entrepreneurship/Intrapreneurship*

<b>Authors</b>	<b>Suggested definition</b>
<i>Schollhammer</i>	Internal (or intra-corporate) entrepreneurship refers to all formalized entrepreneurial activities within existing business organisations. Formalized internal entrepreneurial activities are those, which receive explicit organisational sanction and resource commitment for the purpose of innovative corporate endeavour - new product developments, product improvements, new methods or procedures (p.211)
<i>Burgelman</i>	Corporate entrepreneurship refers to the process whereby the firms engage in diversification through internal development. Such diversification requires new resource combinations to extend the firm's activities in areas unrelated, or marginally related, to its current domain of competence and corresponding opportunity set (9.1349)
<i>Jennings and Lumpkin</i>	Corporate entrepreneurship is defined as the extent to which new products and/or new markets are developed. An organisation is entrepreneurial if it develops a higher than average number of new products and/or new markets (p.489)
<i>Schendel</i>	Corporate Entrepreneurship involves the notion of birth of new businesses within on-going businesses, and.... the transformation of stagnant, on-going businesses in need of revival or transformation (p.2).
<i>Guth and Ginsberg</i>	Corporate entrepreneurship encompasses two types of phenomena and the processes surrounding them: (1) the birth of new businesses within existing organisations, i.e. internal innovations or venturing, and (2) the transformation of organisations through renewal of the key ideas on which they are built, i.e. strategic renewal (p.5)
<i>Covin and Slevin</i>	Corporate entrepreneurship involves extending the firm's domain of competence and corresponding opportunity set through internally generated new resource combinations (p.7, quoting Burgelman, p.154)
<i>Jones and Butler</i>	Internal Corporate Entrepreneurship refers to entrepreneurial behaviour within one firm (p.734)
<i>Zahra</i>	Corporate entrepreneurship is seen as the sum of a company's innovation, renewal, and venturing efforts. <i>Innovation</i> involves creating and introducing products, production processes and organisational systems. <i>Renewal</i> means revitalizing the company's operations by changing the scope of its business, its competitive approaches or both. It also means building or acquiring new capabilities and then creatively leveraging them to add value for shareholders. <i>Venturing</i> means that the firm will enter new businesses by expanding operations in existing or new markets (1995, p.227, 1997p.1715)
<i>Chung and Gibbons</i>	Corporate entrepreneurship is an organisational process for transforming individual ideas into collective actions through the management of uncertainties (p.14)

A careful examination of the above table reflects that different authors sometimes use the same term differently, and some authors use different terms to describe the same phenomenon. However, analysis of the above table indicates a common pattern with mutual elements among the various definitions. A general thread that runs through the various conceptualizations of Corporate Entrepreneurship is that Corporate Entrepreneurship is characterized by the following:

- The birth of new businesses within existing businesses.
- The transformation or rebirth of organisations through a renewal of key areas of business. Renewal or rebirth is entrepreneurial since it reflects a radical departure from historical and predominant structural patterns.
- Creation, innovation and renewal within an existing organisation. The creation of an organisation is entrepreneurial in that it entails fundamental, strategic and structural decisions. So intrapreneurship is about bringing entrepreneurial behaviour into an organisation

and focusing on extending the firm's domain of competence and functioning. Innovation is entrepreneurial because it involves new combinations of resources and the way in which they are used that may dramatically alter bases of competition in an industry or lead to the creation of a new industry.

Corporate Entrepreneurship activities can be what follow below is a description of the major components of Corporate Entrepreneurship that will be used in this study, namely new business venturing, innovativeness, self-renewal, proactiveness and risk-taking.

- *New business venturing* refers to new business creation within an existing organisation by redefining the company's products or services or by developing new markets.
- *Innovativeness* indicates product and service innovation with emphasis on development and innovation technology. It includes new product development, product improvements and new production methods and

procedures. The emphasis here is on concepts or activities that represent a departure from what is currently available. The fundamental question is to what extent is the company doing things that are novel, unique or different? In other words does the concept address a need that has not previously been addressed? Does it change the way the organisation goes about addressing the need? Is it a dramatic improvement over conventional solutions?

- *Self-renewal* addresses the transformation of organisations through the renewal of key ideas on which they are built. Self-renewal has strategic and organisational change implications and includes the redefinition of the business concept, reorganisation, and the introduction of system-wide changes for innovation. Self-renewal is entrepreneurial because it involves entrepreneurial efforts that result in significant changes to an organisation's business or corporate level strategy or structure.

### III. DOMAIN OF CORPORATE ENTREPRENEURSHIP

Corporate Entrepreneurship activities can be internally or externally oriented (MacMilan et al., Veciana). Internal activities are typified as the development within a large organisation of internal markets and relatively small and independent units designed to create internal test markets or expand improved or innovative staff services, technologies, or production methods within the organisation. These activities may cover product, process and administrative innovations at various levels of the firm<sup>i</sup> (Zahra). Schollhammer has proposed that internal entrepreneurship expresses itself in a variety of modes or strategies - administrative (management of research and development), opportunistic (search and exploitation), imitative (internalisation of an external development, technical or organisational), acquisitive (acquisitions and mergers, divestments) and incubative<sup>ii</sup> (formation of semi-autonomous units within existing organisation). External entrepreneurship can be defined as the first phenomenon that consists of the process of combining resources dispersed in the environment by individual entrepreneurs with his or her own unique resources to create a new resource combination independent of all others (Gautam & Verma). External efforts entail mergers, joint ventures, corporate venture, venture nurturing, venture spin-off and others<sup>iii</sup>.

Whether internal or external in focus, Corporate Entrepreneurship can be formal or informal. Informal efforts occur autonomously, with or without the blessing of the official organisation. Such informal activities can result from individual creativity or pursuit of self-interest, and some of these efforts eventually receive the firm's formal recognition and thus become an integral part of the business concept. According to Zahra a comprehensive of Corporate Entrepreneurship must incorporate both formal and informal aspects of corporate venturing, as follows: "Corporate Entrepreneurship refers to formal and informal activities aimed at creating new business in established companies through product and process innovations and market developments". These activities may take place at the

corporate, division (business), functional, or project levels, with the unifying objective of improving a firm's competitive position and financial performance (Morris et al.) In light of these manifestations, it is evident that Corporate Entrepreneurship is not confined to a particular business size or a particular stage in an organisation's life cycle, such as the start-up phase. In a competitive environment, entrepreneurship is an essential element in the long-range success of every business organisation, small or large, new or long established.

### IV. CORPORATE ENTREPRENEURSHIP AND STRATEGIC MANAGEMENT

The strategy literature identifies three types of Corporate Entrepreneurship. One is the creation of new business within an existing organisation - corporate venturing or intrapreneurship as it is called (for example Burgelman, Kuratko et al., Guth & Ginsberg). Another is the more pervasive activity associated with the transformation or renewal of existing organisations (Stopford & Fuller). The third is where the enterprise changes the rules of competition for its industry in the manner suggested by Schumpeter and implied by Stevensen and Gumpert. Changes in the pattern of resource deployment - new combinations of resources in Schumpeter's terms - transform the firm into something significantly different from what it was before - something 'new'. This transformation of the firm from the old to the new reflects entrepreneurial behaviour. Corporate venturing, or new business development within an existing firm, is only one of the possible ways to achieve strategic renewal. Strategic renewal involves the creation of new wealth through new combinations of resources. This includes actions such as refocusing a business competitively, making major changes in marketing or distribution, redirecting product development, and reshaping operations (Guth and Ginsberg).

According to Burgelman relatively little is known about the process through which large, complex firms engage in Corporate Entrepreneurship. To Burgelman the Corporate Entrepreneurship refers to the process whereby firms engage in diversification through internal development. Such diversification requires new resources combinations to extend the firm's activities in areas unrelated, or marginally related, to its current domain of competence and corresponding opportunity set. In the Schumpeterian sense, diversification through internal development is the corporate analogue to the process of individual entrepreneurship (Russel). Corporate entrepreneurship, typically, is the result of the interlocking entrepreneurial activities of multiple participants.

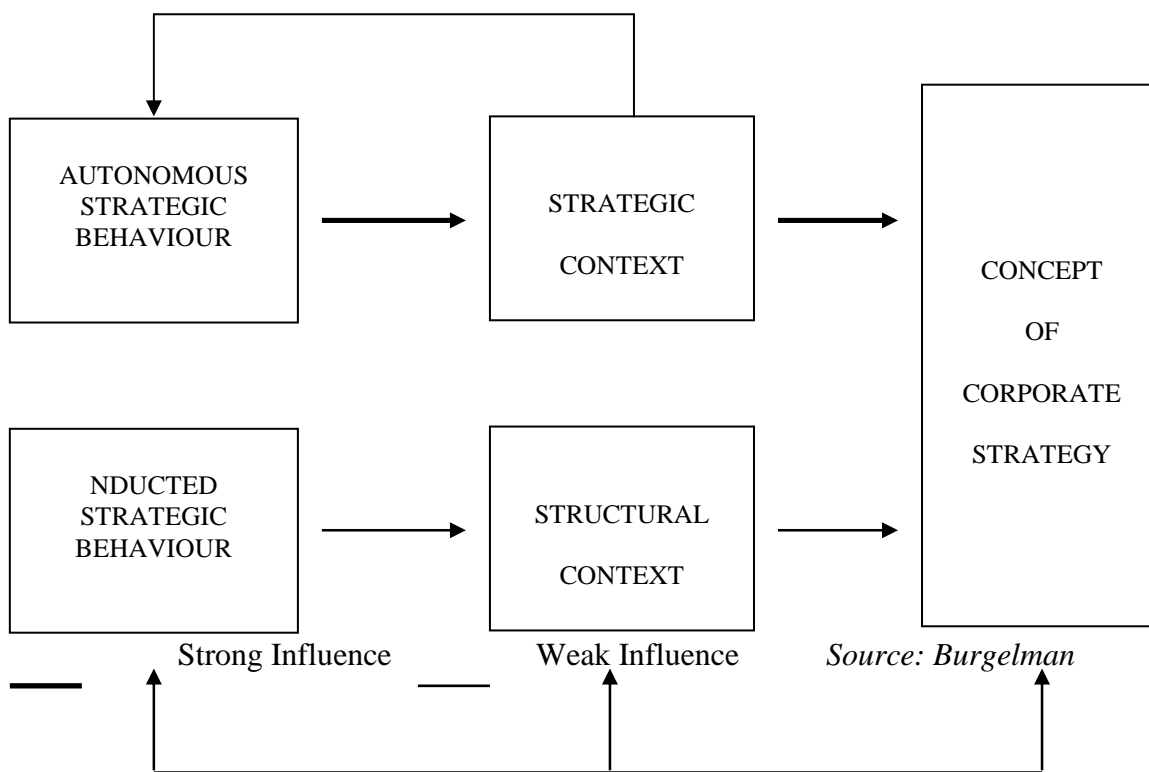
The role of entrepreneurial activity is to provide the required diversity. Whereas order in strategy can be achieved through planning and structuring, diversity in strategy depends on experimentation and selection. The task of strategic management is to maintain an appropriate balance between these fundamentally different processes. These insights have implications for design or organisational arrangements and for the development of strategic managerial skills. Miller and Friesen created a distinction between the concepts of Corporate Entrepreneurship and an

entrepreneurial strategy. An entrepreneurial strategy is defined as the frequent and persistent effort to establish competitive advantage through innovation, while corporate entrepreneurship can describe any attempt, even if infrequent, to implement innovation. Corporate Entrepreneurship is to a great extent a social process in

which innovations are socially constructed through a series of trial-and-error learning episodes (Van de Ven). These episodes constitute a complex network of interpersonal transactions involving an increasing number of people and volume of information as the process unfolds over time.

**V. STRATEGIC BEHAVIOUR AND CORPORATE ENTREPRENEURSHIP**

Burgelman asserted that Corporate Entrepreneurship represents an important source of strategic behaviour. Autonomous Corporate Entrepreneurship ventures are initiated by the owner or the other members of the organisation other than the small business manager. The autonomous strategic behaviour of middle managers provides the raw material - the requisite diversity - for strategic renewal. Top management actions and responses in relation to the autonomous strategic behaviour of middle managers may significantly influence the frequency and success of entrepreneurial effort in the firm. Burgelman has proposed an inductively derived model of the dynamic interactions between different categories of strategic behaviour, corporate context processes, and a firm's concept strategy. This model<sup>1</sup>, represented in Figure 1, can be used to elucidate the nature and the role of Corporate Entrepreneurship.



**Figure 1: A Model of Interaction of Strategic Behaviour, Corporate Context and Concept of Strategy**

<sup>1</sup> This model inductively derived, is isomorphous to the variation-selection-retention model currently emerging as a major conceptual framework for explaining organizational survival, growth, and development in organizations and environment in Aldrich (Burgelman).

In this model, the current concept of strategy represents the more or less explicit articulation of the firm's theory about the basis for its past and current successes and failures. It provides a more or less shared frame of reference for the strategic actors in the organisation, and provides the basis for corporate objective-setting in terms of its business portfolio and resource allocation. The model proposes that two generic categories of strategic behaviour can be discerned in such large, complex firms: *Inducted and Autonomous*.

*Inducted strategic behaviour* uses the categories provided by the current concepts of strategic to identify opportunities in the "enactable environment". Being consistent with the existing categories used in the strategic planning system of the firm, such strategic behaviour generates little equivocally in the corporate context. *Autonomous Strategic Behaviour* introduces new categories for the definition of opportunities. Entrepreneurial participants, at the product / market level, conceive new business opportunities, engage in project championing efforts to mobilise corporate resources for these new opportunities, and perform strategic forcing efforts to mobilise corporate resources for these new opportunities, and perform strategic forcing efforts to create momentum for their further development. *Structural Context* refers to the various administrative mechanisms which top management can manipulate to influence the perceived interests of the strategic actors at the operational and middle levels in the organisation. It intervenes in the relationship between induced strategic behaviour and the concept of strategy, and operates as a selection mechanism – a diversity reduction mechanism, on the stream of induced strategic behaviour. Corporate Entrepreneurship is unlikely to take place through the induced strategic behaviour loop<sup>2</sup>. Incremental innovation can occur, but no radically new combinations of productive resources are likely to be generated in this loop. The firms also are likely to generate a certain amount of autonomous strategic behaviour. From the perspective of the firm, autonomous strategic behaviour provides the raw material - the requisite diversity - for strategic renewal. As such, autonomous strategic behaviour is conceptually equivalent to entrepreneurial activity - generating new combinations of productive resources - in the firm. In this model, Burgelman identified Corporate Entrepreneurship with the autonomous strategic behaviour loop. Autonomous strategic behaviour takes shape outside of the current structural context. Yet, to be successful, it needs eventually to be accepted by the organisation and to be integrated into its concept of strategy. Strategic context refers to the political mechanisms through which middle managers question the current concept of strategy, and provide top management with the opportunity to rationalise, retroactively, successful autonomous strategic behaviour.

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<sup>2</sup> The identification of the autonomous strategic behaviour loop is the result of grounded theorizing efforts based on a field study of the internal corporate venturing process in the large, diversified firm (Burgelman).

## VI. CORPORATE ENTREPRENEURSHIP AND ORGANIZATIONAL TYPES

The integration of Corporate Entrepreneurship and strategic management can be related to typologies of organisations and of strategic process proposed by Miles and Snow and Mintzberg, respectively (Burgelman, Veciana).

Miles and Snow have suggested four empirically-derived types of organisations:(1) "Defenders" have narrow product-market domains;(2) "Prospectors" search almost continually for new opportunities and experiment regularly with potential responses to emerging environmental trends. Their emphasis on innovation; (3) "Analyzers" typically operate in two types of product-market domains: one rapidly changing, the other relatively stable. Their top management must be capable of dealing with strategy in different modes and (4) "Reactors" that are unable to answer with effectiveness to environment alterations. They make changes just when are obligated. Mintzberg has proposed a typology of strategic processes which would seem to parallel Miles and Snow's organisational typology. *Defenders* can be characterised by a planning mode, *Prospectors* are likely to use an entrepreneurial mode, and *Reactors* are likely to be characterised by an adapting mode. This typology has no analogue for *Analyzer* type, but, being a hybrid, it can be viewed in Mintzberg's terms as a mixture of the dealing with strategy in different modes.

Miller and Friesen identified two strategic postures which they called conservative and entrepreneurial. Each posture was associated with a specific configuration of organisational variables. Strategy in the entrepreneurial configuration is characterised by a tendency to seek product-market innovation as a source of competitive advantage, a proactive posture in seeking change and a moderate propensity to take risks. The conservative posture, in contrast pursues innovation only reluctantly, tending to emphasize existing performance routines.

## VII. EMPHASIS ON AUTONOMOUS STRATEGIC BEHAVIOUR

Different firms are characterised by different combinations of autonomous and induced strategic behaviour, and the typologies are only special cases of this. The model could be used to raise questions about the long-term viability of each of these types. Also, it is interesting to note that, conceptually, the strategic management problem of finding the optimal level of Corporate Entrepreneurship could possibly be formulated in terms of a constrained optimisation model.

## VIII. FRAMEWORK FOR MAPPING CORPORATE ENTREPRENEURSHIP

Several studies have appeared to advance the development of a theory of corporate entrepreneurship. Zahra developed a model of corporate entrepreneurship based on environmental, strategic and organisational variables and empirically tested the model. Russell and Russell have also developed and tested a model of intrapreneurship based on environmental, structural, strategic, and cultural variables. Hornsby et al. have proved an interactive model of the decision to act intrapreneurially, which is focused on individual and organisational variables. Covin and Slevin

analysed strategic and structural variables and tested the relationship between intrapreneuring and firm performance. Their model surveys much of the literature on corporate entrepreneurship and includes the following variables: entrepreneurial posture, external (environmental and industry measures), internal (structural and cultural measures), and strategic (mission strategy and competitive tactics).

A complete model of Corporate Entrepreneurship must provide an explanation of how a flow of creative ideas are produced and how innovation-supporting behaviours become part of the development process in entrepreneurial organisations (Russell). Building on earlier models of strategic management, Guth and Ginsberg present one model that portrays the theoretical connections that can be drawn from Corporate Entrepreneurship to the other conceptual elements of the field of strategic management. In their model, Guth & Ginsberg identified five classes into Corporate Entrepreneurship : (1) environment influences Corporate Entrepreneurship; (2) Strategic leaders influence Corporate Entrepreneurship; (3) organisation form/conduct influences Corporate Entrepreneurship; (4) organisational performance influences Corporate Entrepreneurship, and (5) Corporate Entrepreneurship influences performance.

**(1) Environment Influences Corporate Entrepreneurship:** In this category, Guth and Ginsberg included : (a) The impact of major environmental shifts, such as deregulation, can influence changes in strategy in a non-random way, with organisations (in the aggregate) moving away from one generic strategy towards other generic strategies; (b) The more dynamic and hostile the environment, the more firms will be entrepreneurial; (c) Industry structure effects opportunities for successful new product development. Clearly, changes in industry competitive structures and the technologies underlying them affect Corporate Entrepreneurship. Opportunities for new products and services stem from development of new technology and/or commercialisation of technologies developed by others. Both opportunities and problems stem from the potential of the firm and its competitors in an industry to find new combinations of resources that lead to competitive advantage.

**(2) Strategic leaders Influence Corporate Entrepreneurship:** Guth and Ginsberg included, here, the following factors: (a) The management style of top managers effects the level and performance of new corporate ventures; (b) Middle managers effectiveness at building coalitions among peers and higher-level managers in support of their entrepreneurial ideas effects the degree of success in their implementation; (c) Banks that are more innovative are managed by more highly educated teams, who are diverse with respect to their functional areas of expertise. Many would argue that entrepreneurial behaviour in organisations is critically dependent on the characteristics, values/beliefs, and visions of their strategic leaders. The role of both individual managers and management teams in Corporate Entrepreneurship warrants considerable further research. Since innovation is an uncertain, incremental process, strategic mangers cannot apply traditional planning techniques to attempt to control entrepreneurial venturing (Quinn).

**(3) Organisation Conduct/Form Influences Corporate Entrepreneurship:** Guth and Ginsberg refer two factors : (a) Firms pursuing strategies of acquisitive growth have lower levels of R & D intensity than firms pursuing strategies of internal growth through innovation; (b) Creating new business venture units in larger organisations does not effect the level of sales from new products. Several researchers have noted a relationship between an organisation’s formal strategy and innovation. Covin and Slevin state that mission strategies based upon building market share are more likely to incorporate entrepreneurial ventures based on innovation. They also note that the “entrepreneurial posture” of a firm represents a “strategic philosophy concerning how the firm should operate”.

**(4) Organisational Performance Influences Corporate Entrepreneurship:** In this category, Guth and Ginsberg included : (a) Successful firms make more radical and more frequent product and process innovations than unsuccessful firms; (b) Organisations which experience performance downturns tend to innovate new practices and change strategic directions only after prolonged decline leads to changes in top management. Innovation and radical change may be precipitated when firms have excess resources that allow them to seize upon opportunities that arise; they also may be induced by crisis or severe external threats. More research is needed to shed light on questions concerning the conditions that moderate the influence of organisational performance on innovation and strategic renewal.

**(5) Corporate Entrepreneurship Influences Performance :** Guth and Ginsberg refer, in this category three factors : (a) Scale of entry in new product introductions effects performance; (b) Independent, venture-backed start-ups, on average, reach profitability twice as fast and end up twice as profitable as corporate start-up; (c) Early entry in new-product markets does not effect performance. It is clear than new ventures often take several years to turn into contributors to overall corporate profit performance. Organisational recreations may often have short-run negative performance consequences.

**IX. INTEGRATING CONCEPTUAL MODEL OF CORPORATE ENTREPRENEURSHIP**

The foregoing discussion has exposed a number of gaps in the existing knowledge about corporate entrepreneurship (Gautam & Verma). On the conceptual front, they find that there is a lack of integrative models. Moreover, there is not much clarity on the most few empirically - supported studies, but most of them concentrate on the individual characteristics of entrepreneurs. Not many have attempted to study macro-organisational behaviour. An analysis of the interplay between individual, organisational environmental factors is crucial for understanding the entrepreneurial process. Studies on entrepreneurial behaviour at the firm level will certainly be useful to better define the process and domain of Corporate Entrepreneurship.

The firm level analyses of entrepreneurship are important and the impact from the environment needs to be considered, in addition to more traditional studies, preoccupied with the entrepreneur. When conducting firm-level analyses of entrepreneurship, strategic issues play an important role. In this investigation, environmental-level, firm level and individual-level analyses will be combined as



depicted in Figure 3. Three theoretical constructs are suggested, which may influence the degree or intensity of a firm's strategic-orientation. Each of these constructs, or sets of variables, have multiple components that vary in their potential positive or negative influence on strategic

orientation. The firm's degree of strategic orientation, in turn, influences its growth and performance levels. Variables from different levels of analysis are integrated in the model: variables relating to the entrepreneur, the firm and the environment (Figure 2).

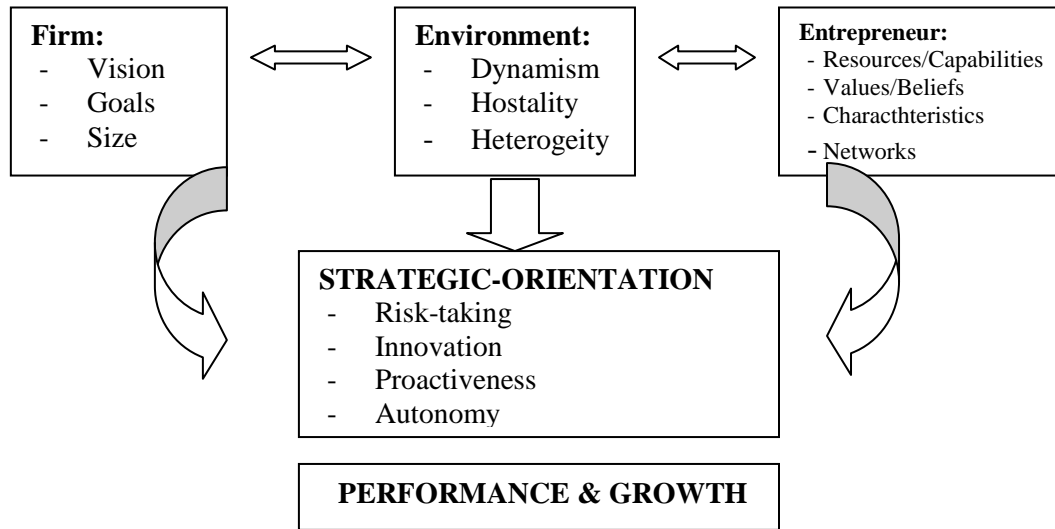


Figure 2: An Integrating Conceptual Model of Corporate Entrepreneurship

If firms are new and / or very small, single individuals are responsible for important decisions and actions and there is little need to study entrepreneurial strategy: all revolves around the entrepreneur. Its goals are his goals, its strategy his vision of its place in the world. As the firm becomes larger, but varying across industries, more people inside the firm are likely to get involved in its management. After a firm gets established and starts growing the smaller the influence from a single individual get and the more professional management becomes. It is important to recognise strategic issues in these firms. Hence, it is important for entrepreneurship researchers to recognise entrepreneurial dimensions of strategy in addition to individual level entrepreneurship.

In this context, firm level analyses of entrepreneurship are important and the impact from the environment needs to be considered, in addition to more traditional studies, preoccupied with the entrepreneur. When conducting firm-level analyses of entrepreneurship, strategic issues play an important role.

Miller and Friesen describe the adaptive behaviour of a firm using a biological metaphor. Just as organisms respond to the stimuli they receive, firms adapt through their strategy making to the stimuli they get from the environment. If organisms are able to adapt well to stimuli they will be healthy; if firms are able to select an appropriate strategy, they will be successful. This implies that in a particular environment some strategies will outperform others, i.e., some strategies are better suited to a specific environment than others. Changes in the conditions of the environment create both new opportunities and threats to firms. These changes may alter the congruence between the firm's strategy and environment and pressure on the firm to select a different strategic orientation. However, organisational responses to environment can vary, including not responding at all. Threats and opportunities in the environment can lead to responses with either an internal or external target. These responses could involve mergers as

well as actions taken to influence politicians to change decisions.

Some suggestions have been made concerning suitable strategic choices under different environmental conditions (Dess & Beard; Miller, Russel, Zahra). These conditions could be viewed as types of precipitating events such as : Dynamism; Hostility; and Heterogeneity. *Dynamism* refers to the perceived instability of a firm's market because of continuing changes. Opportunities emerge from the dynamism of an industry where social, political, technological, and economic changes bring about new developments that can enrich a firm's niche. Corporate Entrepreneurship helps to respond to these new competitive forces, either through innovations or imitating competitors' practices. As result firms that view their environment as dynamic will emphasise Corporate Entrepreneurship.

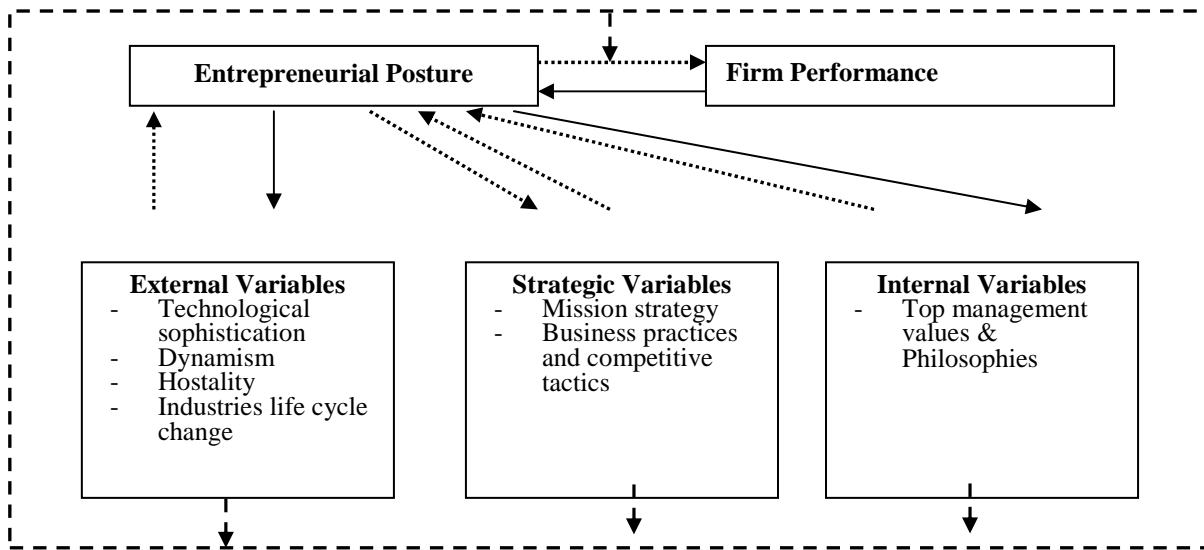
A *hostile* environment creates threats to a firm's mission, through increasing rivalry in the industry or depressing demand for a firm's products (or services), thereby threatening the very survival of the firm. Environmental hostility is also expected to stimulate to pursuit of corporate entrepreneurship. Faced with unfavourable environmental conditions, a firm may opt to differentiate its products through intensive marketing and advertising activities in order to sustain customer loyalty or increase penetration of existing segments. And, if hostility continues to intensify in the firm's principal markets, these firms consider novel business ideas to replace or supplement their additional business core through internal developments, internal joint venturing, or diversification.

Opportunities also emerge from the *heterogeneity* of the environment, where developments in one market create new pockets of demand for a firm's products in related areas. Heterogeneity indicates the existence of multiple segments, with varied characteristics and needs, which are being served by the firm (Zahra). This dimension refers to the number of different organisationally relevant attributes or components of the environment. For instance, two firms

may compete in the same industry and serve the same customer groups but will perceive the environment quite differently. One firm may perceive the environment as manageable (simple); the other view it as complex and uncontrollable. These perceptual differences arise from the experience of firms with the external environment. According to Zahra increased environmental heterogeneity is predicated to be associated with greater use of Corporate Entrepreneurship. The discussions on environment and its relation to strategy and performance developed under the strategic orientation perspective could be a major contribution to research on small firm performance and growth, as well as in entrepreneurship research in general. According to this perspective, the firm and its environment are not two separate entities independent of each other.

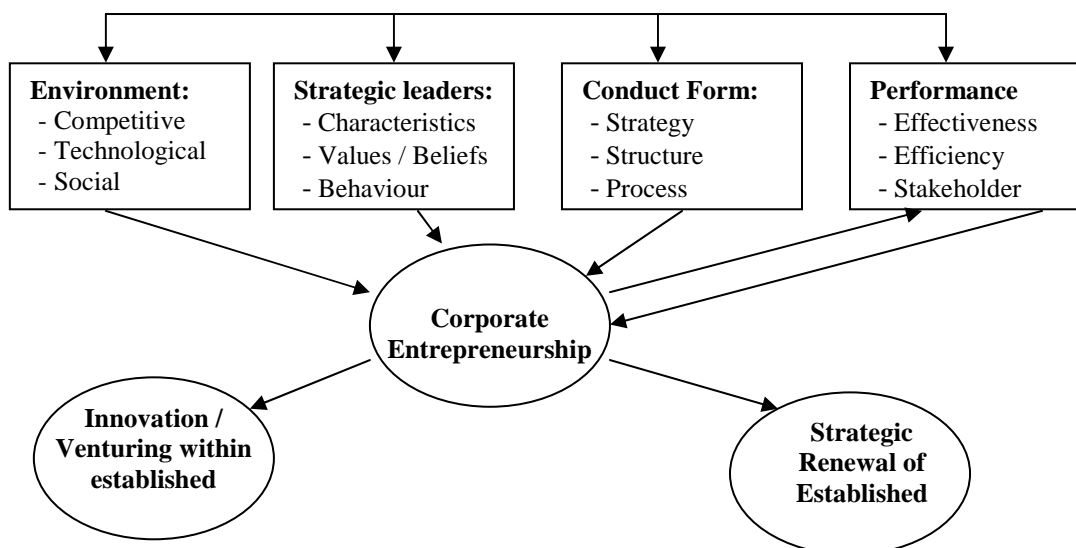
Instead, by selecting an appropriate strategy suitable to the firm's environment, the firms can perform well and grow. Research in the area also needs to recognise the fact that different strategic responses to environment threats and opportunities are possible; and that particular strategies are not inherently better. Rather, the success of any particular strategy is dependent on the environment of the firm.

**Covin and Slevin Model for Corporate Entrepreneurship:-** Covin and Slevin have suggested an integrative model that explains the association between a company's entrepreneurial positive and its environment, strategy, internal factors and organisational performance. This model presents steps generic view of Corporate Entrepreneurship and focus on entrepreneurial orientation (EO) or firm-level behaviour.



—————> Indicates a weaker main effect   .....> Indicates a Strong main effect  
 - - - - -> Indicates a moderating main effect

The Guth and Ginsberg model breaks Corporate Entrepreneurship into the categories of innovation / venturing and strategic Renewal, Environment, strategic leadership, organisational conduct / firm and organizational performance are identified as antecedents of Corporate Entrepreneurship.



**Figure 3: Conceptual model for Corporate Entrepreneurship (Guth & Ginsberg)**



## X. CONCLUSION

The relationship between firm's external environment and Corporate Entrepreneurship activities has been the subject of interest in the literature (Zahra, Miller, Russel & Russel, Slevin & Covin, Veciana). Whereas there is consensus that external environment is a important antecedent of Corporate Entrepreneurship (Guth & Ginsberg, Gautam & Verma) there has been little empirical research on the patterns of the specific associations between these two variables. Also previous studies have focused on only a few environmental dimensions as the predictors of Corporate Entrepreneurship, offering only a fragmented view of their potential associations.

Future studies may explore the potential causal chain among these variables (Keats & Hitt) testing whether the impact of environment, strategy, and structure on Corporate Entrepreneurship is sequential rather than simultaneous. Further, the effect of motivational and organisational factors on the level of entrepreneurship over time needs to be fully explored. As observed by Schollhammer there is a need for longitudinal studies to analyse the effectiveness of various internal entrepreneurial strategies. The changes in internal entrepreneurship relative to operating conditions, and the impact of specific external environmental developments and the internal organisational context on various entrepreneurship strategies, have to be looked at carefully.

The volume and diversity of research on the topic of Corporate Entrepreneurship is already impressive. At the same time, many important issues are largely unexplored. This paper concludes with four questions / implications for future researches, as follows:

- Conceptual and fieldwork is necessary in order to articulate the domain of Corporate Entrepreneurship. As recent comprehensive reviews suggest, definitional problems continue to plague this "young" area of research (Zahra & Covin). Of particular interest is whether corporate entrepreneurship is a multidimensional or unitary concept (Slevin & Covin, Miller & Camp), little effort has been made to identify each of these dimensions and show how they relate to one another. For instance, there are no widely accepted definition for terms like intrapreneurship, entrepreneurship and Corporate Entrepreneurship. The literature on entrepreneurship lacks uniform definition and a central core.
- There is a need to develop a comprehensive framework for studying the predictors and outcomes of Corporate Entrepreneurship. There is a need to explore how the relevant environmental dimensions of the proposed model influence Corporate Entrepreneurship.
- Does the "optimum" entrepreneurial configuration vary with the nature of firm's external environment; size of a firm, and the firm's evolutionary phase? In the life-cycle perspective, the firm grows in distinct evolutionary phases, each phase followed by a revolutionary transformation into the next phase (Gray & Ariss, Kazanjian, Greiner, Quinn & Cameron). This gives the growth curve of the firm a stepwise appearance with periods of growth interrupted by volatile crisis phases, where the firm is transformed into the next growth phase. The logic behind this

discontinuous growth pattern is that in each growth phase, the firm needs to adopt a specific configuration. Usually, the configuration refers to relationships between size, age, strategy, organisation structure and environment. As the firm grows within a particular growth stage, the configuration becomes inappropriate and the firm against needs to transform (Galbraith, Kimberly). The life-cycle models are mainly concerned with the need for change that growth imposes on the firm, and how this growth affects other characteristics of the firm such as its organisation structure and strategy. Growth creates organisational problems within the firm that need to be resolved (Fombrun & Wally, Glueck, Lavoie & Culbert).

- Are some management and leadership styles more effective in creating an entrepreneurial context? The "entrepreneur" plays a main role in the entrepreneurship process. An entrepreneur is most often regarded as an innovative and creative person suitable to manage a firm that emphasizes innovation. The proactiveness of a firm indicates that it searches for new opportunities, probably reflecting these characteristics of the entrepreneur. Strategic leaders can also enhance the organisational context for entrepreneurship by reinforcing an innovation supporting culture and providing the organic structures (characterised by decentralised authority and informal relations between participants) that facilitate innovation development. These and other research questions need to be answered before a practical model of Corporate Entrepreneurship can be offered.

In sum, Corporate Entrepreneurship would seem to depend both on the capabilities of operational level participants to exploit entrepreneurial opportunities and on the perception of corporate management that there is a need for entrepreneurship at the particular moment in its development. From the perspective of top management, Corporate Entrepreneurship is not likely to be a regular concern, none and end in itself. Rather it is a kind of "insurance" against external disturbances or a "safety valve" for internal tensions resulting from pressures to create opportunities for growth.

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